

Ameren Missouri Heating and Cooling Program

Customer Acknowledgment & Terms and Conditions

These Terms and Conditions are only valid for installation completed on or after January 1, 2022. Only Participating Contractors may submit applications for rebate consideration.

Customer Information		
Customer Name:	Email Address:	
Street Address:	Phone:	
City:	State:	ZIP:
Ameren Missouri Account Number:		

Equipment Status	
Type of cooling equipment replaced:	Operating condition of existing equipment:
<input type="checkbox"/> Air-Source Heat Pump <input type="checkbox"/> Ground Source Heat Pump <input type="checkbox"/> Central Air Conditioner <input type="checkbox"/> None (New Construction)	<input type="checkbox"/> Operating – No issues, or only minor repairs needed.
Primary heating source at time of replacement:	<input type="checkbox"/> Operating – Issues with performance; replacement recommended due to suboptimal cooling, major repairs or service needed or equipment is 10 years old or older.
<input type="checkbox"/> Heat Pump <input type="checkbox"/> Electric Furnace <input type="checkbox"/> Gas Furnace	<input type="checkbox"/> Failed – Compressor is non-operational.

APPLICATION: The application and any required additional documentation, including the invoice and supporting documentation as required, must be filled out completely and accurately and must be submitted electronically by the Participating Contractor. Customers are advised to obtain and retain a copy of the application from the contractor and any accompanying documentation submitted to Ameren Missouri under this Program. Ameren Missouri will not be responsible for lost documentation pertaining to an application request. This Program covers products purchased and installed on or after March 1, 2019. Please check our website for updates. Details of this Program, including incentive levels, are subject to change or cancellation without prior notice. The application, with required documentation, must be received within 30 days of the completion of the installation or service performed. Only one rebate is allowed for each qualifying measure purchased or service received. Funds for incentives are limited and available on a first-come, first-served basis. Incentive amounts are valid through December 31, 2022, but can change without notice. Please call 1.877.215.5752 toll-free, email savings@amerenmissouri.com or visit AmerenMissouriSavings.com/HVAC for the most up-to-date details.

ELIGIBILITY: This offer is valid for Ameren Missouri residential electric customers applying through the Ameren Missouri Heating and Cooling Program only. In order to qualify for a rebate, all equipment must be installed by a Participating Contractor. The application must be submitted by a Participating Contractor via the online application located at partner-OIT.com. Equipment must be installed in the Ameren Missouri service territory. Participating Contractors and eligible systems are listed at AmerenMissouriSavings.com/HVAC.

APPROVAL, VERIFICATION AND INSPECTION: Prior to any payment of incentives, Ameren Missouri reserves the right to verify sales transactions. The Customer's Participating Contractor will verify that the installed energy-saving measures meet all applicable building codes; zoning laws; local, state and federal requirements; and other relevant requirements. The Participating Contractor is responsible for any applicable permits as required by law. Outdoor temperatures and other weather conditions may affect this verification process. The Customer's home may also be selected for a quality control post-installation inspection by Ameren Missouri. No warranty is implied by this inspection.

REQUIRED DOCUMENTATION: The Participating Contractor's invoice itemizing the purchased equipment must accompany each Ameren Missouri Heating and Cooling Program incentive request. The invoice copy must indicate the equipment type, make, model, serial numbers (coil and condenser model/serial numbers listed separately) and date of purchase.

PAYMENT: Please allow up to eight weeks for processing. Payment processing may be delayed if required documentation or information on the application or on the Participating Contractor's invoice is missing. For higher SEER (18+) and mini/multi-split equipment, incentive is provided to the Customer as an instant rebate on the invoice from his/her contractor. Please call us at 1.877.215.5752 or email savings@amerenmissouri.com if you have any questions about your incentive.

TAX LIABILITY: Ameren Missouri will not be responsible for any tax liability that may be imposed on the Customer as a result of the payment of incentives. Please contact your tax adviser for more information.



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1/2022

NO ENDORSEMENT: Ameren Missouri does not endorse any particular manufacturer, product, system design, claim or contractor in promoting this Program.

INFORMATION RELEASE: The Customer agrees that Ameren Missouri may include Customer’s name, address, Ameren Missouri account number, Ameren Missouri services and resulting energy savings (“Information”) in a database hosted by a contractor of Ameren Missouri, and such Information may be included in reports or other documentation submitted to Ameren Missouri and/or the Missouri Public Service Commission (“Reports”). Ameren Missouri will treat such Information as confidential and the Information in the Reports shall only be in the aggregate.

LIMITATION OF LIABILITY: AMEREN MISSOURI’S LIABILITY IS LIMITED TO PAYING THE INCENTIVE SPECIFIED. IN NO EVENT WILL AMEREN MISSOURI BE LIABLE WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY OR OTHERWISE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM PARTICIPATION IN THIS PROGRAM. AMEREN MISSOURI RESERVES THE RIGHT TO NOT PAY THIS INCENTIVE IF THE APPLICATION FORM AND ALL REQUIRED ADDITIONAL INFORMATION ARE NOT COMPLETE AND ACCURATE.

OPT IN: By participating in this Program, you agree to receive emails from Ameren at the email address provided for this Program. These emails may contain information about Ameren’s products and services; other energy-related products, services and programs; as well as energy-related legislative and environmental issues. These emails may be sent by Ameren or third parties.

WARRANTIES: AMEREN MISSOURI DOES NOT WARRANT ANY SERVICE OR PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLIED. AMEREN MISSOURI MAKES NO WARRANTIES OR REPRESENTATIONS OF ANY KIND, WHETHER STATUTORY, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATIONS, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THE SERVICES OR ANY CENTRAL AIR CONDITIONING OR FURNACE EQUIPMENT PROVIDED BY A MANUFACTURER OR VENDOR. CONTACT YOUR CONTRACTOR FOR DETAILS REGARDING EQUIPMENT PERFORMANCE AND WARRANTIES.

CUSTOMER ELECTRICITY RATES, CHARGES AND SERVICE FEES DETERMINED BY THE MISSOURI PUBLIC SERVICE COMMISSION ARE SUBJECT TO CHANGE. FUTURE RATE ADJUSTMENTS MAY POSITIVELY OR NEGATIVELY IMPACT FINANCIAL SAVINGS PROJECTED FROM YOUR ENERGY EFFICIENCY (OR GENERATION) INVESTMENT. AMEREN MISSOURI MAKES NO GUARANTEES REGARDING SAVINGS BASED ON FUTURE ELECTRICITY RATE PROJECTIONS, INCLUDING THOSE FORMULATED BY THIRD PARTIES.

PROPERTY RIGHTS: The Customer represents that he/she has the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed and that any necessary landlord’s consent has been obtained.

CUSTOMER’S CERTIFICATION: The Customer certifies that he/she has purchased and installed the equipment listed on the application at the specified location. The Customer agrees that all information is true and that he/she has conformed to all Program and equipment requirements listed.

Rebate Distribution <i>(check only one)</i>		
<input type="checkbox"/> Rebate check will be mailed to customer	Customer Initial:	Date:
<input type="checkbox"/> Rebate provided as a discount as noted on the invoice	Customer Initial:	Date:
<input type="checkbox"/> Rebate is being reassigned to the contractor <i>(complete rebate assignment form)</i>	Customer Initial:	Date:

Signatures (required)

I HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE. I CERTIFY THAT THE INFORMATION I HAVE PROVIDED IS TRUE AND CORRECT AND THE SERVICES, PRODUCT(S) AND/OR EQUIPMENT FOR WHICH I AM REQUESTING A REBATE MEET THE REQUIREMENTS IN THIS APPLICATION.

Customer Signature

Date

Incomplete applications will not be accepted for payment. Your Participating Contractor must provide all supporting documentation. This includes a copy of the Participating Contractor’s invoice, including installation date, equipment type, make, model and serial numbers. All supporting documentation will be submitted by the Participating Contractor via the online application system.



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